

Facilitation by NADRA
For NICOP & POC

In order to facilitate overseas Pakistani community in obtaining NICOP/POC through their online system, National Database and Registration Authority (NADRA) has taken following steps:

- i. Launch of 24/7 online chat services
- ii. Information dissemination to applicants through card carrier
- iii. Launch of NADRA complaint Management system that is an online facility for lodging complaints with a reply time of maximum 24 hours
- iv. Launching of social media campaign along with ads.

The Web address of NADRA official website for NICOP/POC is:

<https://id.nadra.gov.pk/>

Note: There are many fake websites who offer their services in the name of processing NICOP/POC. Pakistani-American community is requested not to use those services instead utilize the official website of NADRA and facilitation provided by them 24/7 for the purpose.